HEALTHCARE WHEN YOU NEED IT



Sometimes, seeing a doctor in-person simply isn't an option.

Fortunately, there's a cure for that. Doctors Online provides 24/7 access to top-rated, board-certified doctors via smartphone, tablet, or computer. It's a convenient healthcare option you are traveling, need routine care outside of normal provider hours, or simply can't see a doctor in-person.

24/7 help for common medical conditions

Doctors Online is ideal for common, non-emergency health concerns such as:

- Cold and flu symptoms
- Allergies
- · Bronchitis and other respiratory infections
- Urinary tract infections
- Sinus problems
- Most virtual visits take 10 15 minutes
- State of Rhode Island employee copays are as follows:
 - Anchor Plan \$15
 - Anchor Plus Plan \$15
 - Anchor Choice Plan \$50, on average, for urgent care before deductible

Pre-scheduled care for behavioral health concerns

You can also schedule virtual behavioral healthcare appointments either one-time or recurring— through Doctors Online. Licensed therapists and psychiatrists are available for help with behavioral health concerns such as anxiety, depression, stress, and ADHD.



THE DOCTORS OF DOCTORS ONLINE

Doctors provide consultation, diagnosis, and prescriptions (when available and appropriate). They are all U.S. board-certified, licensed, and have online profiles, so you can see their education and practice experience.

How do I sign up?

Creating an account is easy.

- Search "Drs. Online" from the Apple App Store or Google Play*, or visit drs-online.com.
- Have your **BCBSRI member ID** information handy.
- Provide your contact information.
- Set up your username and password.



*Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play is a trademark of Google Inc.



Doctors Online is a telemedicine service provided by American Well®, an independent company that administers Doctors Online on behalf of Blue Cross & Blue Shield of Rhode Island.

500 Exchange Street • Providence, RI 02903-2699 Blue Cross & Blue Shield of Rhode Island is an independent licensee of the Blue Cross and Blue Shield Association.